

Subject: Re: 11/1 SPBID BOD - Board Packet
From: Terry Rubinroit
Date: 11/2/18, 8:09 AM
To: Ellen Riotto

This email documents my vote FOR moving forward with contract negotiations with Block By Block for both clean and safe services for 2019 and 2020.

Also, a meeting at 4:00 December 6th works for me.

Terry Rubinroit

Sent from my iPad

On Nov 2, 2018, at 4:00 PM, Ellen Riotto <ellen@southpark.la> wrote:




This email documents my vote **FOR/AGAINST** moving forward with contract negotiations with Block By Block for both clean and safe services for 2019 and 2020.

Subject: Re: 11/1 SPBID BOD - Board Packet
From: Terri Toennies
Date: 11/2/18, 8:21 AM
To: Ellen Riotto
CC: Robin Bieker <robin@biekerco.com>, Robert Buente <bbuente@1010dev.org>, Daniel Taban <daniel@jadeent.com>, Richard Wu <rich@dtlafamilies.com>, "James Pugh" <JPugh@sheppardmullin.com>, Channing Henry <channing@almadevelopment.com>, Paul Keller <pkeller@mackurban.com>, "Faye Washington" <faye.washington@ywcagla.org>, Terry Rubinroit <rubinroit@aol.com>, Lee Zeidman <lzeidman@staplescenter.com>, Thomas Cho <tcho@mackurban.com>, "Caster, Patrick - CHMC" <Patrick.Caster@DignityHealth.org>, Del Morais <dmorais@mackurban.com>, "May Chen Tham" <mc.tham@ywcagla.org>

This email documents my vote **FOR moving forward with contract negotiations with Block By Block for both clean and safe services for 2019 and 2020.**

Terri Toennies
Executive Vice President & General Manager

AUTOMOBILITY LA
LOS ANGELES AUTO SHOW
2018 AutoMobility LA: Nov. 26-29
2018 Los Angeles Auto Show:
Nov 30- Dec.9

 310.444.1850  213-666-9051
 210.488.6362

[Twitter](#) | [Facebook](#) | [LinkedIn](#) | [Instagram](#)
[automobilityla.com](#) | [laautoshow.com](#)

Subject: Re: 11/1 SPBID BOD - Board Packet
From: "Caster, Patrick - CHMC" <Patrick.Caster@DignityHealth.org>
Date: 11/2/18, 8:25 AM
To: Ellen Riotto

This email documents my vote FOR moving forward with contract negotiations with Block By Block for both clean and safe services for 2019 and 2020.

Patrick Caster

On Nov 2, 2018, at 8:00 AM, Ellen Riotto <ellen@southpark.la> wrote:

Dignityhealth.org made the following annotations

STOP, THINK, READ. This is an external email. Exercise extra caution responding to it, opening attachments and following links.

Hi Board members,

Unfortunately we did not make quorum at yesterday's meeting, so we were unable to vote on our agenda items. Due to the stringency of the Brown Act, conducting this business by phone will be challenging from a logistical standpoint (call-in locations are required to be identified and open to the public 72 hours in advance of the meeting). So, we will have to find a time between now and the end of the year to reconvene and vote. My suggestion is to do it just prior to the annual meeting, December 6th. LA Auto Show is generously hosting the Annual Meeting this year at the Convention Center. The proposed schedule is

- 4:30 -5:30pm registration and LA Auto Show Floor open
- 5:30 - 6pm self-serve dinner buffet
- 6-6:30pm BID report out (guests can eat dinner)
- 6:30 - 7:40pm breakouts
- 7:40-8:15pm networking

I propose we convene at 4pm, take the votes, and head into the show floor. Thoughts on this?

In the meantime, there is one agenda item that requires an immediate decision. As you all know, we went out to bid on our clean and safe services for next year and 2020. We received 7 proposals and conducted 5 interviews, and after a rigorous application and interview process, the Selection Committee recommends contracting with Block By Block for both services. Both their application and interview were the most South Park-specific of all proposals we received. Every reference I checked (none of which were included in their proposal) raved about the quality of their work, their customer service experience, and their ability and willingness to try innovative approaches to providing services (we're excited to see a "power washer bicycle" which will allow ambassadors to service those hard-to-reach areas in the district).

I was hoping to be able to provide more context as to how the Selection Committee arrived at this decision in person, but I'm happy to do so individually if you'd like to learn more. If not, please REPLY TO THIS EMAIL using the template below:

This email documents my vote **FOR/AGAINST moving forward with contract negotiations with Block By Block for both clean and safe services for 2019 and 2020.**

Thank you and please feel free to reach me on my cell - 401-439-8147 - with any questions or comments.

Best,

Ellen

Ellen Riotto
Executive Director
<image001.png>
South Park Business Improvement District
1100 S Flower St, Suite #3400, Los Angeles, CA 90015
ellen@southpark.la | o. 213 663 1112
southpark.la | [Facebook](#) | [Twitter](#) | [Instagram](#)
24/7 DISPATCH: 866-560-9346

From: Ellen Riotto <ellen@southpark.la>
Date: Thursday, November 1, 2018 at 10:05 AM

To: Robin Bieker <robin@biekerco.com>, Robert Buente <bbuente@1010dev.org>, Daniel Taban <daniel@jadeent.com>, Terri Toennies <terri@laautoshow.com>, Richard Wu <rich@dtlafamilies.com>, James Pugh <JPugh@sheppardmullin.com>, Channing Henry <channing@almadevelopment.com>, Paul Keller <pkeller@mackurban.com>, Faye Washington <faye.washington@ywcagla.org>, Terry Rubinroit <rubinroit@aol.com>, Lee Zeidman <lzeidman@staplescenter.com>, Thomas Cho <tcho@mackurban.com>, "Caster, Patrick - CHMC" <Patrick.Caster@DignityHealth.org>, Del Morais <dmorais@mackurban.com>, May Chen Tham <mc.tham@ywcagla.org>
Subject: Re: 11/1 SPBID BOD - Board Packet

Hi all

I've received several last-minute notices of unavailability from board members for this mornings meetings. If everyone who I *haven't* heard from comes, we will just make quorum. There are a number of key items that require votes, as this is the final board meeting for the year.

If you are able, your attendance is very much needed.

Thanks, and I hope to see you soon.

Best
Ellen

Ellen Riotto
Executive Director
South Park BID
[1100 S Flower St, #3400, Los Angeles, CA 90015](#)
o. [213-663-1112](tel:213-663-1112)
[24/7: 866-560-9346](tel:247-866-560-9346)
Sent from my iPhone

On Oct 31, 2018, at 9:32 AM, Ellen Riotto <ellen@southpark.la> wrote:

All,

Some of you have let me know you're having trouble with the link I shared. Please try this:

<https://www.dropbox.com/sh/umjliudydf5l229/AABojAnRYYDFJBQztBmlDtEka?dl=0>

Thanks.

Ellen Riotto
Executive Director
South Park BID
[1100 S Flower St, #3400, Los Angeles, CA 90015](#)
o. [213-663-1112](tel:213-663-1112)
[24/7: 866-560-9346](tel:247-866-560-9346)
Sent from my iPhone

On Oct 30, 2018, at 3:59 PM, Ellen Riotto <ellen@southpark.la> wrote:

Hi all,

In preparation for our upcoming Board meeting this Thursday, please [click here](#) to access your packets. The meeting will take place at the BID office at 8:30am.

As always, please let me know if you have any questions.

Best,

Ellen

Ellen Riotto
Executive Director
<image001.png>
South Park Business Improvement District
1100 S Flower St, Suite #3400, Los Angeles, CA 90015
ellen@southpark.la | o. 213 663 1112
[southpark.la](#) | [Facebook](#) | [Twitter](#) | [Instagram](#)
24/7 DISPATCH: 866-560-9346

<image001.png>

image001.png



Subject: Block by Block
From: Robert Buente
Date: 11/2/18, 9:51 AM
To: Ellen Riotto

This email documents my vote **FOR moving forward with contract negotiations with Block By Block for both clean and safe services for 2019 and 2020.**

*Robert Buente
President/CEO
1010 Development Corporation
1001 South Hope Street
Los Angeles, CA 90015*

213-749-0214 x202

bbuente@1010dev.org

Subject: RE: 11/1 SPBID BOD - Board Packet

From: May Chen Tham

Date: 11/2/18, 9:54 AM

To: Ellen Riotto <ellen@southpark.la>, Robin Bieker <robin@biekerco.com>, Robert Buente <bbuente@1010dev.org>, Daniel Taban <daniel@jadeent.com>, Terri Toennies <terri@laautoshow.com>, Richard Wu <rich@dtlafamilies.com>, James Pugh <JPugh@sheppardmullin.com>, Channing Henry <channing@almadevelopment.com>, Paul Keller <pkeller@mackurban.com>, "Faye Washington" <Faye.Washington@ywcagla.org>, Terry Rubinroit <rubinroit@aol.com>, Lee Zeidman <lzeidman@staplescenter.com>, Thomas Cho <tcho@mackurban.com>, "Caster, Patrick - CHMC" <Patrick.Caster@DignityHealth.org>, Del Morais <dmorais@mackurban.com>

Hello Ellen,

On behalf of YWCA Greater Los Angeles

This email documents my vote **FOR moving forward with contract negotiations with Block By Block for both clean and safe services for 2019 and 2020.**

May Chen Tham
Special Projects Manager
YWCA Greater Los Angeles
1020 S. Olive Street, 7th Floor
Los Angeles, CA 90015
Tel: 213-251-1321
Fax: 213-365-9887
Email: mc.tham@ywcagla.org

From: Ellen Riotto [mailto:ellen@southpark.la]

Sent: Friday, November 02, 2018 8:01 AM

To: Robin Bieker; Robert Buente; Daniel Taban; Terri Toennies; Richard Wu; James Pugh; Channing Henry; Paul Keller; Faye Washington; Terry Rubinroit; Lee Zeidman; Thomas Cho; Caster, Patrick - CHMC; Del Morais; May Chen Tham

Subject: Re: 11/1 SPBID BOD - Board Packet

Hi Board members,

Unfortunately we did not make quorum at yesterday's meeting, so we were unable to vote on our agenda items. Due to the stringency of the Brown Act, conducting this business by phone will be challenging from a logistical standpoint (call-in locations are required to be identified and open to the public 72 hours in advance of the meeting). So, we will have to find a time between now and the end of the year to reconvene and vote. My suggestion is to do it just prior to the annual meeting, December 6th. LA Auto Show is generously hosting the Annual Meeting this year at the Convention Center. The proposed schedule is

- 4:30 -5:30pm registration and LA Auto Show Floor open
- 5:30 - 6pm self-serve dinner buffet
- 6-6:30pm BID report out (guests can eat dinner)
- 6:30 - 7:40pm breakouts
- 7:40-8:15pm networking

I propose we convene at 4pm, take the votes, and head into the show floor. Thoughts on this?

In the meantime, there is one agenda item that requires an immediate decision. As you all know, we went out to bid on our clean and safe services for next year and 2020. We received 7 proposals and conducted 5 interviews, and after a rigorous application and interview process, the Selection Committee recommends contracting with Block By Block for both services. Both their application and interview were the most South Park-specific of all proposals we received. Every reference I checked (none of which were included in their proposal) raved about the quality of their work, their customer service experience, and their ability and willingness to try innovative approaches to providing services (we're excited to see a "power washer bicycle" which will allow ambassadors to service those hard-to-reach areas in the district).

I was hoping to be able to provide more context as to how the Selection Committee arrived at this decision in person, but I'm happy to do so individually if you'd like to learn more. If not, please REPLY TO THIS EMAIL using the template below:

This email documents my vote **FOR/AGAINST moving forward with contract negotiations with Block By Block for both clean and safe services for 2019 and 2020.**

Thank you and please feel free to reach me on my cell - 401-439-8147 - with any questions or comments.

Best,

Ellen

Ellen Riotto
Executive Director



South Park Business Improvement District
1100 S Flower St, Suite #3400, Los Angeles, CA 90015
ellen@southpark.la | o. 213 663 1112
southpark.la | [Facebook](#) | [Twitter](#) | [Instagram](#)
24/7 DISPATCH: 866-560-9346

From: Ellen Riotto <ellen@southpark.la>
Date: Thursday, November 1, 2018 at 10:05 AM
To: Robin Bieker <robin@biekerco.com>, Robert Buente <bbuente@1010dev.org>, Daniel Taban <daniel@jadeent.com>, Terri Toennies <terri@laautoshow.com>, Richard Wu <rich@dtlafamilies.com>, James Pugh <JPugh@sheppardmullin.com>, Channing Henry <channing@almadevelopment.com>, Paul Keller <pkeller@mackurban.com>, Faye Washington <faye.washington@ywcagla.org>, Terry Rubinroit <rubinroit@aol.com>, Lee Zeidman <lzeidman@staplescenter.com>, Thomas Cho <tcho@mackurban.com>, "Caster, Patrick - CHMC" <Patrick.Caster@DignityHealth.org>, Del Morais <dmorais@mackurban.com>, May Chen Tham <mc.tham@ywcagla.org>
Subject: Re: 11/1 SPBID BOD - Board Packet

Hi all

I've received several last-minute notices of unavailability from board members for this mornings meetings. If everyone who I *haven't* heard from comes, we will just make quorum. There are a number of key items that require votes, as this is the final board meeting for the year.

If you are able, your attendance is very much needed.

Thanks, and I hope to see you soon.

Best
Ellen

Ellen Riotto
Executive Director
South Park BID
[1100 S Flower St, #3400, Los Angeles, CA 90015](http://1100%20S%20Flower%20St,%20#3400,%20Los%20Angeles,%20CA%2090015)
o. [213-663-1112](tel:213-663-1112)
[24/7: 866-560-9346](tel:866-560-9346)
Sent from my iPhone

On Oct 31, 2018, at 9:32 AM, Ellen Riotto <ellen@southpark.la> wrote:

All,

Some of you have let me know you're having trouble with the link I shared. Please try this:

<https://www.dropbox.com/sh/umjliudydf5I229/AABojAnRYYDFJBQztBmIDtEka?dl=0>

Thanks.

Ellen Riotto
Executive Director
South Park BID
[1100 S Flower St, #3400, Los Angeles, CA 90015](http://1100%20S%20Flower%20St,%20#3400,%20Los%20Angeles,%20CA%2090015)
o. [213-663-1112](tel:213-663-1112)
[24/7: 866-560-9346](tel:866-560-9346)
Sent from my iPhone

On Oct 30, 2018, at 3:59 PM, Ellen Riotto <ellen@southpark.la> wrote:

Hi all,

In preparation for our upcoming Board meeting this Thursday, please [click here](#) to access your packets. The meeting will take place at the BID office at 8:30am.

As always, please let me know if you have any questions.

Best,

Ellen

Ellen Riotto
Executive Director
<image001.png>
South Park Business Improvement District
1100 S Flower St, Suite #3400, Los Angeles, CA 90015
ellen@southpark.la | o. 213 663 1112
southpark.la | [Facebook](#) | [Twitter](#) | [Instagram](#)
24/7 DISPATCH: 866-560-9346

<image001.png>

image001.png



Subject: Re: 11/1 SPBID BOD - Board Packet

From: Richard Clement Wu - DTLA Families

Date: 11/2/18, 9:59 AM

To: Ellen Riotto

CC: "Robin Bieker (robin@biekerco.com)" <robin@biekerco.com>, "Bob Buente (bbuente@1010dev.org)" <bbuente@1010dev.org>, "Daniel Taban (daniel@jadeent.com)" <daniel@jadeent.com>, "Terri Toennies (terri@laautoshow.com)" <terri@laautoshow.com>, rich@dtlafamilies.com, "James Pugh (JPugh@sheppardmullin.com)" <JPugh@sheppardmullin.com>, channing@almadevelopment.com, Paul Keller <pkeller@mackurban.com>, faye.washington@ywcagla.org, rubinroit@aol.com, lzeidman@staplescenter.com, tcho@mackurban.com, Patrick.Caster@dignityhealth.org, dmorais@mackurban.com, mc.tham@ywcagla.org

This email documents my vote FOR moving forward with contract negotiations with Block By Block for both clean and safe services for 2019 and 2020.

Richard Clement Wu

Executive Director

DTLA Families

626.532.7424

On Fri, Nov 2, 2018 at 8:00 AM Ellen Riotto <ellen@southpark.la> wrote:

Hi Board members,

Unfortunately we did not make quorum at yesterday's meeting, so we were unable to vote on our agenda items. Due to the stringency of the Brown Act, conducting this business by phone will be challenging from a logistical standpoint (call-in locations are required to be identified and open to the public 72 hours in advance of the meeting). So, we will have to find a time between now and the end of the year to reconvene and vote. My suggestion is to do it just prior to the annual meeting, December 6th. LA Auto Show is generously hosting the Annual Meeting this year at the Convention Center. The proposed schedule is

4:30 -5:30pm registration and LA Auto Show Floor open

5:30 - 6pm self-serve dinner buffet

6-6:30pm BID report out (guests can eat dinner)

6:30 - 7:40pm breakouts

7:40-8:15pm networking

I propose we convene at 4pm, take the votes, and head into the show floor. Thoughts on this?

In the meantime, there is one agenda item that requires an immediate decision. As you all know, we went out to bid on our clean and safe services for next year and 2020. We received 7 proposals and conducted 5 interviews, and after a rigorous application and interview process, the Selection Committee recommends contracting with Block By Block for both services. Both their application and interview were the most South Park-specific of all proposals we received. Every reference I checked (none of which were included in their proposal) raved about the quality of their work, their customer service experience, and their ability and willingness to try innovative approaches to providing services (we're excited to see a "power washer bicycle" which will allow ambassadors to service those hard-to-reach areas in the district).

I was hoping to be able to provide more context as to how the Selection Committee arrived at this decision in person, but I'm happy to do so individually if you'd like to learn more. If not, please REPLY TO THIS EMAIL using the template below:

This email documents my vote **FOR/AGAINST moving forward with contract negotiations with Block By Block for both clean and safe services for 2019 and 2020.**

Thank you and please feel free to reach me on my cell - 401-439-8147 - with any questions or comments.

Best,

Ellen

Ellen Riotto

Executive Director



South Park Business Improvement District

1100 S Flower St, Suite #3400, Los Angeles, CA 90015

ellen@southpark.la | o. 213 663 1112

southpark.la | [Facebook](#) | [Twitter](#) | [Instagram](#)

24/7 DISPATCH: 866-560-9346

From: Ellen Riotto <ellen@southpark.la>

Date: Thursday, November 1, 2018 at 10:05 AM

To: Robin Bieker <robin@biekerco.com>, Robert Buente <bbuente@1010dev.org>, Daniel Taban <daniel@jadeent.com>, Terri Toennies <terri@laautoshow.com>, Richard Wu <rich@dtlafamilies.com>, James Pugh <JPugh@sheppardmullin.com>, Channing Henry <channing@almadevelopment.com>, Paul Keller <pkeller@mackurban.com>, Faye Washington <faye.washington@ywcagla.org>, Terry Rubinroit <rubinroit@aol.com>, Lee Zeidman <lzeidman@staplescenter.com>, Thomas Cho <tcho@mackurban.com>, "Caster, Patrick - CHMC" <Patrick.Caster@DignityHealth.org>, Del Morais <dmorais@mackurban.com>, May Chen Tham <mc.tham@ywcagla.org>

Subject: Re: 11/1 SPBID BOD - Board Packet

Hi all

I've received several last-minute notices of unavailability from board members for this mornings meetings. If everyone who I *haven't* heard from comes, we will just make quorum. There are a number of key items that require votes, as this is the final board meeting for the year.

If you are able, your attendance is very much needed.

Thanks, and I hope to see you soon.

Best

Ellen

Ellen Riotto

Executive Director

South Park BID

1100 S Flower St, #3400, Los Angeles, CA 90015

o. [213-663-1112](tel:213-663-1112)

24/7: [866-560-9346](tel:866-560-9346)

Sent from my iPhone

On Oct 31, 2018, at 9:32 AM, Ellen Riotto <ellen@southpark.la> wrote:

All,

Some of you have let me know you're having trouble with the link I shared. Please try this:

<https://www.dropbox.com/sh/umjliudydf5l229/AABojAnRYYDFJBOztBmlDtEka?dl=0>

Thanks.

Ellen Riotto

Executive Director

South Park BID

1100 S Flower St, #3400, Los Angeles, CA 90015

o. [213-663-1112](tel:213-663-1112)

24/7: [866-560-9346](tel:866-560-9346)

Sent from my iPhone

On Oct 30, 2018, at 3:59 PM, Ellen Riotto <ellen@southpark.la> wrote:

Hi all,

In preparation for our upcoming Board meeting this Thursday, please [click here](#) to access your packets. The meeting will take place at the BID office at 8:30am.

As always, please let me know if you have any questions.

Best,

Ellen

Ellen Riotto

Executive Director

<image001.png>

South Park Business Improvement District

1100 S Flower St, Suite #3400, Los Angeles, CA 90015

ellen@southpark.la | o. 213 663 1112

southpark.la | [Facebook](#) | [Twitter](#) | [Instagram](#)

24/7 DISPATCH: 866-560-9346

<image001.png>

image001.png



image001.png



Subject: RE: 11/1 SPBID BOD - Board Packet
From: Lee Zeidman
Date: 11/2/18, 10:12 AM
To: Ellen Riotto

I vote for.

Lee Zeidman
President
STAPLES Center/Microsoft Theater and L.A. LIVE
Office: 213-742-7255
FAX: 213-742-7282

From: Ellen Riotto <ellen@southpark.la>
Sent: Friday, November 2, 2018 8:01 AM
To: Robin Bieker <robin@biekerco.com>; Robert Buente <bbuente@1010dev.org>; Daniel Taban <daniel@jadeent.com>; Terri Toennies <terri@laautoshow.com>; Richard Wu <rich@dtlafamilies.com>; James Pugh <JPugh@sheppardmullin.com>; Channing Henry <channing@almadevelopment.com>; Paul Keller <pkeller@mackurban.com>; Faye Washington <faye.washington@ywcagla.org>; Terry Rubinroit <rubinroit@aol.com>; Lee Zeidman <lzeidman@staplescenter.com>; Thomas Cho <tcho@mackurban.com>; Caster, Patrick - CHMC <Patrick.Caster@DignityHealth.org>; Del Morais <dmorais@mackurban.com>; May Chen Tham <mc.tham@ywcagla.org>
Subject: Re: 11/1 SPBID BOD - Board Packet

Hi Board members,

Unfortunately we did not make quorum at yesterday's meeting, so we were unable to vote on our agenda items. Due to the stringency of the Brown Act, conducting this business by phone will be challenging from a logistical standpoint (call-in locations are required to be identified and open to the public 72 hours in advance of the meeting). So, we will have to find a time between now and the end of the year to reconvene and vote. My suggestion is to do it just prior to the annual meeting, December 6th. LA Auto Show is generously hosting the Annual Meeting this year at the Convention Center. The proposed schedule is

- 4:30 -5:30pm registration and LA Auto Show Floor open
- 5:30 - 6pm self-serve dinner buffet
- 6-6:30pm BID report out (guests can eat dinner)
- 6:30 - 7:40pm breakouts
- 7:40-8:15pm networking

I propose we convene at 4pm, take the votes, and head into the show floor. Thoughts on this?

In the meantime, there is one agenda item that requires an immediate decision. As you all know, we went out to bid on our clean and safe services for next year and 2020. We received 7 proposals and conducted 5 interviews, and after a rigorous application and interview process, the Selection Committee recommends contracting with Block By Block for both services. Both their application and interview were the most South Park-specific of all proposals we received. Every reference I checked (none of which were included in their proposal) raved about the quality of their work, their customer service experience, and their ability and willingness to try innovative approaches to providing services (we're excited to see a "power washer bicycle" which will allow ambassadors to service those hard-to-reach areas in the district).

I was hoping to be able to provide more context as to how the Selection Committee arrived at this decision in person, but I'm happy to do so individually if you'd like to learn more. If not, please REPLY TO THIS EMAIL using the template below:

This email documents my vote **FOR/AGAINST moving forward with contract negotiations with Block By Block for both clean and safe services for 2019 and 2020.**

Thank you and please feel free to reach me on my cell - 401-439-8147 - with any questions or comments.

Best,

Ellen

Ellen Riotto
Executive Director



South Park Business Improvement District
1100 S Flower St, Suite #3400, Los Angeles, CA 90015
ellen@southpark.la | o. 213 663 1112
southpark.la | [Facebook](#) | [Twitter](#) | [Instagram](#)
24/7 DISPATCH: 866-560-9346

Ellen Riotto
Executive Director
<image001.png>
South Park Business Improvement District
1100 S Flower St, Suite #3400, Los Angeles, CA 90015
ellen@southpark.la | o. 213 663 1112
southpark.la | [Facebook](#) | [Twitter](#) | [Instagram](#)
24/7 DISPATCH: 866-560-9346

<image001.png>



Subject: Re: 11/1 SPBID BOD - Board Packet
From: Daniel Taban
Date: 11/2/18, 12:00 PM
To: Ellen Riotto

Ellen,

This email documents my vote FOR moving forward with contract negotiations with Block By Block for both clean and safe services for 2019 and 2020.

Thanks for all your hard work.

Daniel Taban
JADE Enterprises
daniel@jadeent.com | 213-745-5191

On Fri, Nov 2, 2018, 8:00 AM Ellen Riotto <ellen@southpark.la> wrote:

Hi Board members,

Unfortunately we did not make quorum at yesterday's meeting, so we were unable to vote on our agenda items. Due to the stringency of the Brown Act, conducting this business by phone will be challenging from a logistical standpoint (call-in locations are required to be identified and open to the public 72 hours in advance of the meeting). So, we will have to find a time between now and the end of the year to reconvene and vote. My suggestion is to do it just prior to the annual meeting, December 6th. LA Auto Show is generously hosting the Annual Meeting this year at the Convention Center. The proposed schedule is

4:30 -5:30pm registration and LA Auto Show Floor open

5:30 - 6pm self-serve dinner buffet

6-6:30pm BID report out (guests can eat dinner)

6:30 - 7:40pm breakouts

7:40-8:15pm networking

I propose we convene at 4pm, take the votes, and head into the show floor. Thoughts on this?

In the meantime, there is one agenda item that requires an immediate decision. As you all know, we went out to bid on our clean and safe services for next year and 2020. We received 7 proposals and conducted 5 interviews, and after a rigorous application and interview process, the Selection Committee recommends contracting with Block By Block for both services. Both their application and interview were the most South Park-specific of all proposals we received. Every reference I checked (none of which were included in their proposal) raved about the quality of their work, their customer service experience, and their ability and willingness to try innovative approaches to providing services (we're excited to see a "power washer bicycle" which will allow ambassadors to service those hard-to-reach areas in the district).

I was hoping to be able to provide more context as to how the Selection Committee arrived at this decision in person, but I'm happy to do so individually if you'd like to learn more. If not, please REPLY TO THIS EMAIL using the template below:

This email documents my vote **FOR/AGAINST moving forward with contract negotiations with Block By Block for both clean and safe services for 2019 and 2020.**

Thank you and please feel free to reach me on my cell - 401-439-8147 - with any questions or comments.

Best,

Ellen

Ellen Riotto

Executive Director



South Park Business Improvement District

1100 S Flower St, Suite #3400, Los Angeles, CA 90015

ellen@southpark.la | o. 213 663 1112

southpark.la | [Facebook](#) | [Twitter](#) | [Instagram](#)

24/7 DISPATCH: 866-560-9346

From: Ellen Riotto <ellen@southpark.la>

Date: Thursday, November 1, 2018 at 10:05 AM

To: Robin Bieker <robin@biekerco.com>, Robert Buente <bbuente@1010dev.org>, Daniel Taban <daniel@jadeent.com>, Terri Toennies <terri@laautoshow.com>, Richard Wu <rich@dtlafamilies.com>, James Pugh <JPugh@sheppardmullin.com>, Channing Henry <channing@almadevelopment.com>, Paul Keller <pkeller@mackurban.com>, Faye Washington <faye.washington@ywcagla.org>, Terry Rubinroit <rubinroit@aol.com>, Lee Zeidman <lzeidman@staplescenter.com>, Thomas Cho <tcho@mackurban.com>, "Caster, Patrick - CHMC" <Patrick.Caster@DignityHealth.org>, Del Morais <dmorais@mackurban.com>, May Chen Tham <mc.tham@ywcagla.org>

Subject: Re: 11/1 SPBID BOD - Board Packet

Hi all

I've received several last-minute notices of unavailability from board members for this mornings meetings. If everyone who I *haven't* heard from comes, we will just make quorum. There are a number of key items that require votes, as this is the final board meeting for the year.

If you are able, your attendance is very much needed.

Thanks, and I hope to see you soon.

Best

Ellen

Ellen Riotto

Executive Director

South Park BID

1100 S Flower St, #3400, Los Angeles, CA 90015

o. [213-663-1112](tel:213-663-1112)

24/7: [866-560-9346](tel:866-560-9346)

Sent from my iPhone

On Oct 31, 2018, at 9:32 AM, Ellen Riotto <ellen@southpark.la> wrote:

All,

Some of you have let me know you're having trouble with the link I shared. Please try this:

<https://www.dropbox.com/sh/umjliudydf5l229/AABojAnRYYDFJBQztBmlDtEka?dl=0>

Thanks.

Ellen Riotto

Executive Director

South Park BID

1100 S Flower St, #3400, Los Angeles, CA 90015

o. [213-663-1112](tel:213-663-1112)

24/7: [866-560-9346](tel:866-560-9346)

Sent from my iPhone

On Oct 30, 2018, at 3:59 PM, Ellen Riotto <ellen@southpark.la> wrote:

Hi all,

In preparation for our upcoming Board meeting this Thursday, please [click here](#) to access your packets. The meeting will take place at the BID office at 8:30am.

As always, please let me know if you have any questions.

Best,

Ellen

Ellen Riotto

Executive Director

<image001.png>

South Park Business Improvement District

1100 S Flower St, Suite #3400, Los Angeles, CA 90015

ellen@southpark.la | o. 213 663 1112

southpark.la | [Facebook](#) | [Twitter](#) | [Instagram](#)

24/7 DISPATCH: 866-560-9346

<image001.png>



Subject: RE: 11/1 SPBID BOD - Board Packet

From: Robin Bieker

Date: 11/2/18, 12:40 PM

To: 'Ellen Riotto' <ellen@southpark.la>, 'Robert Buente' <bbuente@1010dev.org>, 'Daniel Taban' <daniel@jadeent.com>, 'Terri Toennies' <terri@laautoshow.com>, 'Richard Wu' <rich@dtlafamilies.com>, 'James Pugh' <JPugh@sheppardmullin.com>, 'Channing Henry' <channing@almadevelopment.com>, 'Paul Keller' <pkeller@mackurban.com>, 'Faye Washington' <faye.washington@ywcagla.org>, 'Terry Rubinroit' <rubinroit@aol.com>, 'Lee Zeidman' <lzeidman@staplescenter.com>, 'Thomas Cho' <tcho@mackurban.com>, 'Caster, Patrick - CHMC' <Patrick.Caster@DignityHealth.org>, 'Del Morais' <dmorais@mackurban.com>, 'May Chen Tham' <mc.tham@ywcagla.org>

Ellen,

This email documents my vote FOR moving forward with contract negotiations with Block by Block for both clean and safe services for 2019 and 2020.

Robin Bieker

From: Ellen Riotto <ellen@southpark.la>

Sent: Friday, November 2, 2018 8:01 AM

To: Robin Bieker <robin@biekerco.com>; Robert Buente <bbuente@1010dev.org>; Daniel Taban <daniel@jadeent.com>; Terri Toennies <terri@laautoshow.com>; Richard Wu <rich@dtlafamilies.com>; James Pugh <JPugh@sheppardmullin.com>; Channing Henry <channing@almadevelopment.com>; Paul Keller <pkeller@mackurban.com>; Faye Washington <faye.washington@ywcagla.org>; Terry Rubinroit <rubinroit@aol.com>; Lee Zeidman <lzeidman@staplescenter.com>; Thomas Cho <tcho@mackurban.com>; Caster, Patrick - CHMC <Patrick.Caster@DignityHealth.org>; Del Morais <dmorais@mackurban.com>; May Chen Tham <mc.tham@ywcagla.org>

Subject: Re: 11/1 SPBID BOD - Board Packet

Hi Board members,

Unfortunately we did not make quorum at yesterday's meeting, so we were unable to vote on our agenda items. Due to the stringency of the Brown Act, conducting this business by phone will be challenging from a logistical standpoint (call-in locations are required to be identified and open to the public 72 hours in advance of the meeting). So, we will have to find a time between now and the end of the year to reconvene and vote. My suggestion is to do it just prior to the annual meeting, December 6th. LA Auto Show is generously hosting the Annual Meeting this year at the Convention Center. The proposed schedule is

- 4:30 -5:30pm registration and LA Auto Show Floor open
- 5:30 - 6pm self-serve dinner buffet
- 6-6:30pm BID report out (guests can eat dinner)
- 6:30 - 7:40pm breakouts
- 7:40-8:15pm networking

I propose we convene at 4pm, take the votes, and head into the show floor. Thoughts on this?

In the meantime, there is one agenda item that requires an immediate decision. As you all know, we went out to bid on our clean and safe services for next year and 2020. We received 7 proposals and conducted 5 interviews, and after a rigorous application and interview process, the Selection Committee recommends contracting with Block By Block for both services. Both their application and interview were the most South Park-specific of all proposals we received. Every reference I checked (none of which were included in their proposal) raved about the quality of their work, their customer service experience, and their ability and willingness to try innovative approaches to providing services (we're excited to see a "power washer bicycle" which will allow ambassadors to service those hard-to-reach areas in the district).

I was hoping to be able to provide more context as to how the Selection Committee arrived at this decision in person, but I'm happy to do so individually if you'd like to learn more. If not, please REPLY TO THIS EMAIL using the template below:

This email documents my vote **FOR/AGAINST moving forward with contract negotiations with Block By Block for both clean and safe services for 2019 and 2020.**

Thank you and please feel free to reach me on my cell - 401-439-8147 - with any questions or comments.

Best,

Ellen

Ellen Riotto
Executive Director



South Park Business Improvement District
1100 S Flower St, Suite #3400, Los Angeles, CA 90015
ellen@southpark.la | o. 213 663 1112
southpark.la | [Facebook](#) | [Twitter](#) | [Instagram](#)

From: Ellen Riotto <ellen@southpark.la>

Date: Thursday, November 1, 2018 at 10:05 AM

To: Robin Bieker <robin@biekerco.com>, Robert Buente <bbuente@1010dev.org>, Daniel Taban <daniel@jadeent.com>, Terri Toennies <terri@laautoshow.com>, Richard Wu <rich@dtlafamilies.com>, James Pugh <JPugh@sheppardmullin.com>, Channing Henry <channing@almadevelopment.com>, Paul Keller <pkeller@mackurban.com>, Faye Washington <faye.washington@ywcagla.org>, Terry Rubinroit <rubinroit@aol.com>, Lee Zeidman <lzeidman@staplescenter.com>, Thomas Cho <tcho@mackurban.com>, "Caster, Patrick - CHMC" <Patrick.Caster@DignityHealth.org>, Del Morais <dmorais@mackurban.com>, May Chen Tham <mc.tham@ywcagla.org>

Subject: Re: 11/1 SPBID BOD - Board Packet

Hi all

I've received several last-minute notices of unavailability from board members for this mornings meetings. If everyone who I *haven't* heard from comes, we will just make quorum. There are a number of key items that require votes, as this is the final board meeting for the year.

If you are able, your attendance is very much needed.

Thanks, and I hope to see you soon.

Best
Ellen

Ellen Riotto
Executive Director
South Park BID
[1100 S Flower St, #3400, Los Angeles, CA 90015](https://www.southpark.la/1100-S-Flower-St-3400-Los-Angeles-CA-90015)
o. [213-663-1112](tel:213-663-1112)
[24/7: 866-560-9346](tel:866-560-9346)
Sent from my iPhone

On Oct 31, 2018, at 9:32 AM, Ellen Riotto <ellen@southpark.la> wrote:

All,

Some of you have let me know you're having trouble with the link I shared. Please try this:

<https://www.dropbox.com/sh/umjliudydf5l229/AABojAnRYYDFJBQztBmIDtEka?dl=0>

Thanks.

Ellen Riotto
Executive Director
South Park BID
[1100 S Flower St, #3400, Los Angeles, CA 90015](https://www.southpark.la/1100-S-Flower-St-3400-Los-Angeles-CA-90015)
o. [213-663-1112](tel:213-663-1112)
[24/7: 866-560-9346](tel:866-560-9346)
Sent from my iPhone

On Oct 30, 2018, at 3:59 PM, Ellen Riotto <ellen@southpark.la> wrote:

Hi all,

In preparation for our upcoming Board meeting this Thursday, please [click here](#) to access your packets. The meeting will take place at the BID office at 8:30am.

As always, please let me know if you have any questions.

Best,

Ellen

Ellen Riotto
Executive Director
<image001.png>

South Park Business Improvement District
1100 S Flower St, Suite #3400, Los Angeles, CA 90015
ellen@southpark.la | o. 213 663 1112
southpark.la | [Facebook](#) | [Twitter](#) | [Instagram](#)
24/7 DISPATCH: 866-560-9346

<image001.png>

image001.png



Subject: Re: 11/1 SPBID BOD - Board Packet

From: Channing Henry

Date: 11/2/18, 3:22 PM

To: Ellen Riotto

CC: Robert Buente <bbuente@1010dev.org>, Daniel Taban <daniel@jadeent.com>, Terri Toennies <terri@laautoshow.com>, Richard Wu <rich@dtlafamilies.com>, James Pugh <JPugh@sheppardmullin.com>, Paul Keller <pkeller@mackurban.com>, Faye Washington <faye.washington@ywcagla.org>, Terry Rubinroit <rubinroit@aol.com>, Lee Zeidman <lzeidman@staplescenter.com>, Thomas Cho <tcho@mackurban.com>, "Caster, Patrick - CHMC" <Patrick.Caster@DignityHealth.org>, Del Morais <dmorais@mackurban.com>, May Chen Tham <mc.tham@ywcagla.org>, Robin Bieker <robin@biekerco.com>

Hi Ellen,

This email documents my vote FOR moving forward with contract negotiations with Block By Block for both clean and safe services for 2019 and 2020.

I am also available on December 6 at 4 pm.

Channing Elise Henry
Alma Development and Advisory
channing@almadevelopment.com
917-270-3140

On Nov 2, 2018, at 12:40 PM, Robin Bieker <robin@biekerco.com> wrote:

Ellen,

This email documents my vote FOR moving forward with contract negotiations with Block by Block for both clean and safe services for 2019 and 2020.

Robin Bieker

From: Ellen Riotto <ellen@southpark.la>

Sent: Friday, November 2, 2018 8:01 AM

To: Robin Bieker <robin@biekerco.com>; Robert Buente <bbuente@1010dev.org>; Daniel Taban <daniel@jadeent.com>; Terri Toennies <terri@laautoshow.com>; Richard Wu <rich@dtlafamilies.com>; James Pugh <JPugh@sheppardmullin.com>; Channing Henry <channing@almadevelopment.com>; Paul Keller <pkeller@mackurban.com>; Faye Washington <faye.washington@ywcagla.org>; Terry Rubinroit <rubinroit@aol.com>; Lee Zeidman <lzeidman@staplescenter.com>; Thomas Cho <tcho@mackurban.com>; Caster, Patrick - CHMC <Patrick.Caster@DignityHealth.org>; Del Morais <dmorais@mackurban.com>; May Chen Tham <mc.tham@ywcagla.org>

Subject: Re: 11/1 SPBID BOD - Board Packet

Hi Board members,

Unfortunately we did not make quorum at yesterday's meeting, so we were unable to vote on our agenda items. Due to the stringency of the Brown Act, conducting this business by phone will be challenging from a logistical standpoint (call-in locations are required to be identified and open to the public 72 hours in advance of the meeting). So, we will have to find a time between now and the end of the year to reconvene and vote. My suggestion is to do it just prior to the annual meeting, December 6th. LA Auto Show is generously hosting the Annual Meeting this year at the Convention Center. The proposed schedule is

- 4:30 -5:30pm registration and LA Auto Show Floor open
- 5:30 - 6pm self-serve dinner buffet
- 6-6:30pm BID report out (guests can eat dinner)
- 6:30 - 7:40pm breakouts
- 7:40-8:15pm networking

I propose we convene at 4pm, take the votes, and head into the show floor. Thoughts on this?

In the meantime, there is one agenda item that requires an immediate decision. As you all know, we went out to bid on our clean and safe services for next year and 2020. We received 7 proposals and conducted 5 interviews, and after a rigorous application and interview process, the Selection Committee recommends contracting with Block By Block for both services. Both their application and interview were the most South Park-specific of all proposals we received. Every reference I checked (none of which were included in their proposal) raved about the quality of their work, their customer service experience, and their ability and willingness to try innovative approaches to providing services (we're excited to see a "power washer bicycle" which will allow ambassadors to service those hard-to-reach areas in the district).

I was hoping to be able to provide more context as to how the Selection Committee arrived at this

decision in person, but I'm happy to do so individually if you'd like to learn more. If not, please REPLY TO THIS EMAIL using the template below:

This email documents my vote **FOR/AGAINST moving forward with contract negotiations with Block By Block for both clean and safe services for 2019 and 2020.**

Thank you and please feel free to reach me on my cell - 401-439-8147 - with any questions or comments.

Best,

Ellen

Ellen Riotto
Executive Director
<image001.png>
South Park Business Improvement District
1100 S Flower St, Suite #3400, Los Angeles, CA 90015
ellen@southpark.la | o. 213 663 1112
southpark.la | [Facebook](#) | [Twitter](#) | [Instagram](#)
24/7 DISPATCH: 866-560-9346

From: Ellen Riotto <ellen@southpark.la>

Date: Thursday, November 1, 2018 at 10:05 AM

To: Robin Bieker <robin@biekerco.com>, Robert Buente <bbuente@1010dev.org>, Daniel Taban <daniel@jadeent.com>, Terri Toennies <terri@laautoshow.com>, Richard Wu <rich@dtlafamilies.com>, James Pugh <JPugh@sheppardmullin.com>, Channing Henry <channing@almadevelopment.com>, Paul Keller <pkeller@mackurban.com>, Faye Washington <faye.washington@ywcagla.org>, Terry Rubinroit <rubinroit@aol.com>, Lee Zeidman <lzeidman@staplescenter.com>, Thomas Cho <tcho@mackurban.com>, "Caster, Patrick - CHMC" <Patrick.Caster@DignityHealth.org>, Del Morais <dmorais@mackurban.com>, May Chen Tham <mc.tham@ywcagla.org>

Subject: Re: 11/1 SPBID BOD - Board Packet

Hi all

I've received several last-minute notices of unavailability from board members for this mornings meetings. If everyone who I *haven't* heard from comes, we will just make quorum. There are a number of key items that require votes, as this is the final board meeting for the year.

If you are able, your attendance is very much needed.

Thanks, and I hope to see you soon.

Best
Ellen

Ellen Riotto
Executive Director
South Park BID
[1100 S Flower St, #3400, Los Angeles, CA 90015](http://1100SFlowerSt.com)
o. [213-663-1112](tel:213-663-1112)
[24/7: 866-560-9346](tel:866-560-9346)
Sent from my iPhone

On Oct 31, 2018, at 9:32 AM, Ellen Riotto <ellen@southpark.la> wrote:

All,

Some of you have let me know you're having trouble with the link I shared. Please try this:

<https://www.dropbox.com/sh/umjliudydf5l229/AABojAnRYYDFJBQztBmIDtEka?dl=0>

Thanks.

Ellen Riotto
Executive Director
South Park BID
[1100 S Flower St, #3400, Los Angeles, CA 90015](http://1100SFlowerSt.com)
o. [213-663-1112](tel:213-663-1112)
[24/7: 866-560-9346](tel:866-560-9346)

Sent from my iPhone

On Oct 30, 2018, at 3:59 PM, Ellen Riotto <ellen@southpark.la> wrote:

Hi all,

In preparation for our upcoming Board meeting this Thursday, please [click here](#) to access your packets. The meeting will take place at the BID office at 8:30am.

As always, please let me know if you have any questions.

Best,

Ellen

Ellen Riotto
Executive Director
<image001.png>
South Park Business Improvement District
1100 S Flower St, Suite #3400, Los Angeles, CA 90015
ellen@southpark.la | o. 213 663 1112
southpark.la | [Facebook](#) | [Twitter](#) | [Instagram](#)
24/7 DISPATCH: 866-560-9346

<image001.png>

Subject: Block by Block
From: Paul Keller
Date: 11/5/18, 4:43 PM
To: Ellen Riotto

I vote in favor of the award and agreement.

Paul Keller

MACK | REAL ESTATE GROUP

[1150 S. Olive, Suite 2250](#)

[Los Angeles, CA 90015](#)

[213 437 0479](#) telephone

[213 675 4475](#) cell

pkeller@mackregroup.com

[60 Columbus Circle, 20th Floor](#)

[New York, New York 10023](#)

[212 484 0050](#) telephone

[1008 Western Avenue, Suite 201](#)

[Seattle, WA 98104](#)

[206 876 3784](#) telephone

[213 675 4475](#) cell